

Request for Refund or Test Date Transfer Form

Personal details

Please provide ALL information.

Full Name	
Address	
IC / Passport No	
Phone Number	
Email Address	

Request is for (tick one box):

Refund	<input type="checkbox"/>	Test date transfer	<input type="checkbox"/>
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Test Date Registered for	/ / (DD) (MM) (YYYY)
*Preferred New Test Date (*Subject to availability)	/ / (DD) (MM) (YYYY)
Test Module (Please circle)	General Training / Academic
Centre Name/ Number	

Please select the test that you registered for:

- IELTS(Paper Based)
 Computer-delivered IELTS
 IELTS for UKVI (Paper Based)
 IELTS for UKVI (Computer-delivered)
 Life Skills A1
 Life Skills A2
 Life Skills B1

Please select the test that you wish to transfer to:

- IELTS(Paper Based)
 Computer-delivered IELTS
 IELTS for UKVI(Paper Based)
 IELTS for UKVI (Computer-delivered)
 Life Skills A1
 Life Skills A2
 Life Skills B1

Candidate statement (to be completed by the candidate)

Please detail your grounds for applying for a refund or a test date transfer.

In case of medical reasons, this form must be accompanied by an original medical certificate issued by a Professional Medical Practitioner. The medical certificate must include nature of illness and other relevant information (with reference to the candidate's capacity to sit an exam) which will assist in any assessment of this application for special consideration.

For other reasons, please attach relevant documentation/evidence (police report, military service notice, death notice).

(attach extra sheet if there is insufficient space).

The information on this form is collected for the primary purpose of assessing your request for a refund/test date transfer. If you choose not to complete all the questions on this form, it may not be possible for the test centre to process your request.

Please note:

Refund:

- I must return the IELTS confirmation letter/ email.
- I must return the official receipt.
- Any other supporting documents.
- I understand that my refund will take approximately 8 weeks to be processed.

Test Date Transfer:

- I must return the IELTS confirmation letter/ email.
- I must return the official receipt.
- If there is a problem with your test date transfer application, we will contact you to arrange a suitable test date. If your test date transfer is successful, you will receive a new confirmation letter giving you information about the arrangements for your new test date.

Banking Details for Refund

Payment method : Bank Transfer

Please fill in the following details	
Bank account holder name	
Bank full name (eg: Malayan Banking Berhad / Citibank Berhad / RHB Bank Berhad)	
Bank branch and address	
Bank account number	
IBAN (international bank) or Swift Code (local bank)	
<input type="checkbox"/> I understand that any processing fee applied by the bank for international bank transfer, are to be borne by the applicant; and is not included in the cancellation fee.	

To authorize someone to receive bank transfer on behalf	
Authorized Person's Name	
IC / Passport Number	
<input type="checkbox"/> I hereby authorize the following person to collect my refund as detailed above. <input type="checkbox"/> I understand that British Council will not be responsible for the funds once it has been transferred on my behalf.	

.....
Signature (Candidate)

.....
Date (DD/MM/YYYY)

For Office Use Only			
Received by CME		Date	
Processed by Exam Staff		Date	
Request Approved / Denied by Exams Manager		Date	