

IELTS ENQUIRY ON RESULTS FORM

Notes for candidates on the submission of Enquiry on Results (EOR)

1. Enquiry on Result – The process by which candidates ask for their test scripts / tapes to be re-marked. This request is made **after** the test results have been released and is designed to ensure candidate performance has been accurately assessed.
2. Candidates wishing to request a re-mark of the results of candidates must complete the form below and forward it along with their **original Test Report Form** and **payment** to the IELTS Administrator at their test centre. All enquiries must be made within **6 weeks** after the IELTS test date.
3. Candidates can choose to have one or more test module/s re-marked.
4. The re-mark fee is **RM350.00 (inclusive of GST)** per candidate for British Council centres. The full fee will be refunded by the candidate's test centre if a result is changed to a higher band score.
5. The re-mark of a candidate's work is done by trained clerical markers and Cambridge ESOL-appointed Examiners employed by British Council.
6. British Council Head Office in the UK will usually notify the candidate's test centre of the re-mark result within 10 weeks of receipt of the candidate's exam materials by the Head Office. The candidate will receive an EOR feedback letter stating their final result status.

For Candidate to Fill In			
Centre Name		Centre Number	
Candidate Name			
Candidate Number			
Mail Address (including Post Code)			
Contact Number			
Email Address			
Please circle the module(s) to be re-marked	Listening	Reading	Writing Speaking
Signature			
For Official Use Only			
IELTS Administrator Name		Signature	
Payment Receipt No.		Date	